BOOKING TERMS & CONDITIONS

1. All bookings must be received using the appropriate Booking Form or online system
2. Guest bookings are not confirmed until the full deposit payment has been received and processed.
3. Full payment must be received prior to commencement of the tour. Failure to do so will result in the person(s) being denied the right to join the tour until all outstanding balances are received.
4. All rates listed are per person sharing the selected room, in Australian Dollars (AUD).
5. The charter is based on minimum numbers. If the minimum numbers are not reached, we reserve the right to cancel the charter. If this occurs, all payments received will be refunded in full.
6. Prices listed are valid for the initial release of tour packages and includes all items outlined, updates and administration, applicable domestic and overseas taxes. It does not include airfares, travel insurance, passports and visa expenses or items of a personal nature. We reserve the right to alter prices before final payment date based on availability, cost increases, currency fluctuations, fuel surcharges or other circumstances.
7. Golf Courses. Specific courses, tee times and golfing arrangements are subject to availability, weather conditions, course maintenance requirements and decisions of the relevant golf club. Alternative arrangements may be provided where necessary.
8. Once a booking form and deposit has been received, the package is considered sold, and the person making the booking is liable for all the remaining payments outlined for the booking in accordance with the payment schedule. In the instance that the tour is cancelled by SportsLink Travel, all monies paid will be fully refunded.
9. If a scheduled tour payment has not been received 14 days past the due date, the package will be deemed to have been cancelled. All cancellations will incur the relevant cancellation fee. Tour members will be reminded of any overdue payments prior to this occurring.
10. Comprehensive Travel insurance is strongly recommended for all people travelling on any SportsLink Travel tour and should be purchased at time of booking to provide coverage for cancellation by the guest, medical expenses, evacuation, loss of personal belongings and travel disruption. SportsLink Travel may seek to recover any costs incurred where a tour member is responsible for these expenses.
11. Passports and visas (where necessary) are the sole responsibility of the person travelling. SportsLink Travel bears no responsibility for issues, delays or refusal of entry for anyone failing to have the correct documentation or denied entry to a country for any other reason. No refunds or compensation is payable for any subsequent delay which results in missing part or all of the associated tour due to these issues.
12. SportsLink Travel reserves the right to alter itineraries, accommodation, transport arrangements, golf courses, tee times, sightseeing inclusions and travel dates where reasonably necessary due to operational requirements, weather conditions, supplier changes, safety considerations or circumstances beyond its control.
13. Tour members are expected to conduct themselves in an appropriate manner at all times, taking into consideration the comfort of other tour members as well as the local laws and customs. Failure to comply with this, particularly regarding the breaking of any laws, may result in the immediate cancellation and removal from the tour. Accommodation, transport and event providers may also take this course of action as they deem appropriate, which is outside of the control of SportsLink Travel. If any event of this action taking place, no compensation is payable to the person(s) involved or refund for any unused portion of the remaining tour.
14. Cancellation fees. Unless outlined differently for a specific tour, the following cancellation fees apply. This does not cover airfares or additional bookings outside the tour package which have their own conditions.
    - More than 180 days prior to departure - 25% of total tour cost
    - 120 - 179 days prior to departure - 50% of total tour cost
    - 60 - 119 days prior to departure - 75% of total tour cost
    - Less than 60 days - 100% of total tour cost
15. Force Majeure. SportsLink Travel shall not be liable for cancellation, delay, alteration or disruption caused by events beyond its reasonable control, including but not limited to natural disasters, severe weather, government actions, war, terrorism, industrial disputes, epidemics, pandemics or transportation disruptions.